

SOFTWARE HOUSE

A Division of Tyco Fire & Security/ Access Control and Video

“End of Life” Announcement Regarding CCURE 1 Plus Access Control System

September 1, 2005

To Our Valued Customers and Business Partners:

For quite a few years the CCURE 1 Plus product family has been in maintenance mode with no new development. During this period, the bulk of our CCURE 1 Plus customers have migrated to CCURE 800. We are now formally announcing the “End of Life” status effective December 31, 2006, and outlining the phase out of support for the CCURE 1 Plus over the next sixteen months. In summary, this notification means:

- No further development support will be provided for the CCURE 1 Plus. No new features or custom modifications will be offered.
- Existing Service Support Agreements will be honored until their expiration date, but will not be renewed.
- Technical Support, including critical SPAR fixes, not covered by SSA's will be provided on a Time and Material basis until December 31, 2006.
- Sale of Software to support existing systems will continue until December 31, 2006, with the understanding that no service will be available beyond December 31, 2006.
- All Software House support for the CCURE 1 Plus Access Control System will cease effective December 31, 2006, at which time the product will be obsolete.

At Software House, we greatly appreciate our customers' investment in our family of products and services. It is never an easy business decision to transition a product line into an “End of Life” status, but we are confident that the shift in our product development resources will allow us to continue to provide the industry, and ultimately our end customers, with dramatic technological advancements in access control and security management technologies for years to come.

We urge you to contact your local Software House Sales representative to discuss migration opportunities to our current product line.

For any questions relating to this notification, please feel free to contact us at (781)466-6660, or on the web at www.swhouse.com.